### CONNECT

# MSB Roll Call: User Roles and Permissions

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### Recommended Default Roles

- District Security Admin (2-3)
- District Admin
- Store Admin
- Department Admin
- Reports Admin
- Store Clerk

### Who should be assigned each role?

- District Security Admin has the ability to create custom roles.
  - Assigns permissions/functionality to any custom role
  - This role can do and see everything in the district.
- District Admin is equal to the Security Admin EXCEPT for the creation of custom roles
- Store Admin should be assigned to a school secretary, bookkeeper, site admin. This role controls all aspects of a certain store
- Department Admin is used to break out reporting from the main Store
- Report Admin is normally for those who need district or store reports
  - Financial Office/Reconciliation
- Store Clerk is used with MSBA to take transactions



### Why create a custom role?

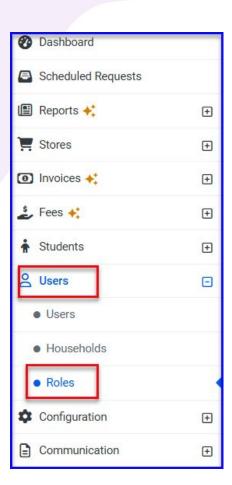
 When the default role does not include the functionality your admins require

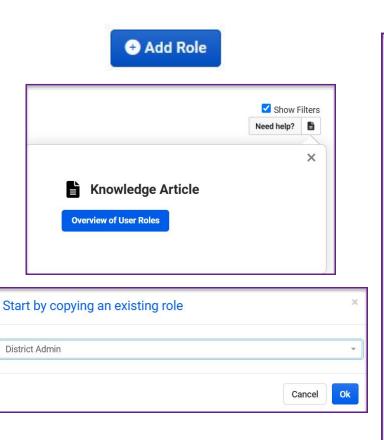
<u>Store Admin</u> is the main role for Admins and is restricted from District-wide functions such as GL codes, Categories, Departments, Webforms, Invoice Templates and Fees

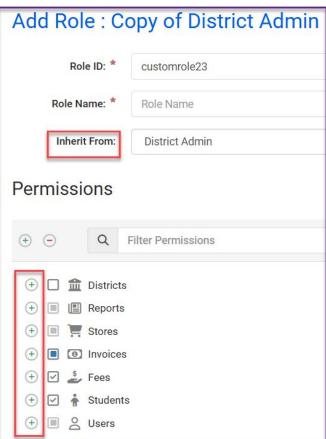
- When creating a custom role, best practice is to start with District Admin and remove permissions
- Think about the responsibilities your site admins have and the MSB access they need
- Can be changed at any time



#### How do I create a custom role?







### What permissions do I choose?

### **Reports:**

Permissions	List	View	Create	Edit	Delete	More Actions
☑ Balance Reports		$\overline{\mathbf{V}}$				
MSBA Close Out Reports		$\checkmark$				
Manual Payment Logs	$\checkmark$					
Payment Batches	$\checkmark$	$\checkmark$				More
Payment Reports		$\checkmark$				
✓ Purchase Reports		~				
Recent Data Transfers		$\checkmark$				
Store Reports		$\overline{\mathbf{V}}$				
Student Reports						
Subscription Manage		$\checkmark$				
✓ User Reports		~				

### **Reports:** Red=district wide, Blue (X) = Meals Only

Reports	Balance Reports	Х	Report showing meal balances
	MSBA Close Out Reports		Report for viewing MSBA collection amounts for reconciliation
	Manual Payment Logs		Manual Payment Logs contain a record of all in-person payments that are applied to Invoices. The invoice payments are processed through Invoicing (Cashier).
	Payment Batches		Required permission to see Deposit Reconciliation tool under reports. User account can be limited to specific gateways
	Payment Reports		Grants access to the Payment Reports (Detail, Summary), Batch Reports (Detail, Summary), Deposit Reconciliation, G/L Transaction Report
	Payment Transactions		Gives access to a list of transactions per gateway, how it was billed, charge amount and status.
	Purchase Reports		Grants access to Reports Dashboard, User Logs and Cafeteria Purchase Reports. If removed, students/users will not appear under reports but Dashboard, Payments, Stores and Invoices will remain.
	Recent Data Transfers	X	Grants access to Recent Data Transfers which show uploads and downloads from a Heartland Point of Sale System to MSB
	Store Reports		Grants access to Orders, Sales Pricing/Inventory, Product Reports, and Customized Payment Export
	Student Reports		Grants access to Student Report, Cafeteria Purchases, Account Balance Report and User Report
	Subscription Manage	X	Access to Reports Dashboard, User Logs and Membership Report
	User Reports		Grants access to Cafeteria Purchases, Account Balance Report and User Report

### What permissions do I choose?

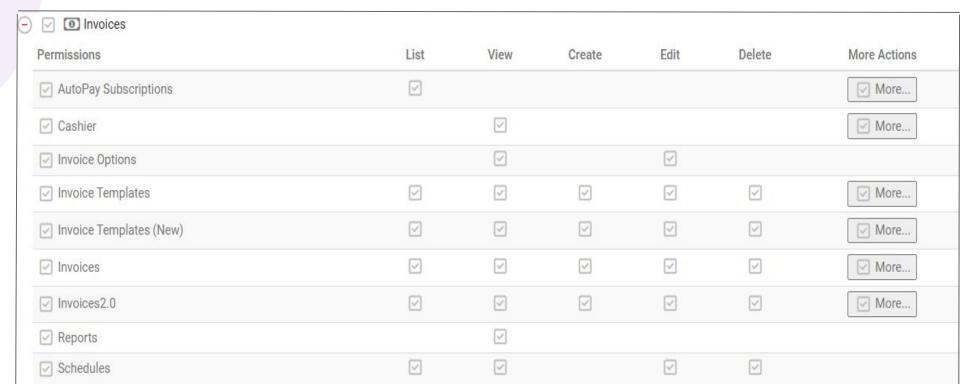
#### **Stores:**

Stores						
Permissions	List	View	Create	Edit	Delete	More Actions
☑ Buttons	$\overline{\mathbf{v}}$	$\checkmark$	$\overline{\checkmark}$	$\overline{\mathbf{v}}$	$\checkmark$	More
☑ Departments	$\checkmark$	$\checkmark$	$\overline{\mathbf{v}}$	$\overline{\checkmark}$	$\checkmark$	
	$\checkmark$	$\overline{\mathbf{V}}$	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$	$\overline{\vee}$	
GL Accounts	$\overline{\mathbf{V}}$	$\checkmark$	$\overline{\mathbf{v}}$	$\checkmark$	$\checkmark$	
						More
☑ Options		$\checkmark$		$\overline{\mathbf{v}}$		
✓ Orders	$\overline{\mathbf{v}}$	$\overline{\checkmark}$	$\overline{\checkmark}$	$\overline{\mathbf{v}}$		More
Pricing & Inventory	$\overline{\mathbf{v}}$	$\overline{\mathbf{V}}$	$\checkmark$	$\overline{\mathbf{v}}$	$\overline{\mathbf{A}}$	
Product Options	$\overline{\mathbf{v}}$	$\checkmark$	$\overline{\mathbf{v}}$	$\overline{\checkmark}$	$\overline{\mathbf{Y}}$	
	$\overline{\mathbf{v}}$	$\checkmark$	$\overline{\checkmark}$	~	$\checkmark$	More
Promo Codes	$\checkmark$	$\checkmark$	$\checkmark$	$\overline{\vee}$	$\checkmark$	
Store Groups	$\overline{\mathbf{v}}$	$\overline{\mathbf{V}}$	$\checkmark$	$\overline{\mathbf{v}}$	$\checkmark$	
✓ Stores	$\checkmark$	$\checkmark$	$\checkmark$	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$	
✓ Web Form Reports		$\checkmark$				
	$\checkmark$	$\checkmark$		$\overline{\checkmark}$		More
✓ Web Forms	$\checkmark$	$ \mathbf{\nabla} $	$\checkmark$		$ \mathbf{\nabla}$	More

### **Stores:** Red=district wide, Blue = Meals Only

tore		
	Buttons	This is where you can design buttons that can be used to link your customers from a place outside of MySchoolBucks to one of the products in your store. Pay Express Buttons can be displayed in emails or on your own websites, and anyone who clicks on the button will be redirected to purchase that product on MySchoolBucks.
	Departments	District wide function where you can manage department information used to filter your district's financial reporting, provide daily summary emails, and update contact information available to parents with product and store-related questions.
	Discounts	Provides access to create, edit and delete discounts for Stores/products the admins have access to.
	GL Accounts	Provides access to add and edit the entire district's general ledger accounts used for accounting purposes.
	Graphics	Gives access to add and delete graphics in MSB at both the District and Store levels. Access can be granted at a district level or store level under More.
	Options	Leave blank
	Orders	This is where you can search for and view orders that have been made, cancel or approve orders that require approval, and set up refunds for payments that have already been processed.
	Pricing and Inventory	Ability to view, create, edit and delete pricing and inventory for a product
	Product Options	Ability to create multiple pricing options in a product
	Products	This page shows all your products and allows you to create, update, and remove any products you sell.
	Promo Codes	Functionality to create and use promo codes
	Store Group	Ability to combine more than one store into one report
	Stores	This is where you can manage your store's products, graphics, discounts, pricing & inventory, and orders along with toggling your store's active status within your district.
	Webform Reports	The Web Forms Report displays web form data submitted through the School Forms section of the website.
	Webform Submissions	Leave blank
	Webforms	This is where you can create and manage web forms used to collect information from parents as they purchase certain products.

## What permissions do I choose? Invoices:



### **Invoices:** Red=district wide, Blue = Meals Only

Invoices		
NA TOTAL STREET	Auto Pay Subscriptions	Provides access to user records of MSB Activities auto pay subscriptions and allows cancellation of a subscription.
	Cashier	Use Invoicing (Cashier) to apply a payment to an Invoice. This feature allows for cash, check, money order, or voucher payments; not credit card payments. It also allows you to waive fees on an invoice.
	Invoice Options	Invoice Options contain additional features related to Invoices, such as enabling or disabling invoice notification emails for the entire district.
	Invoice Templates	An invoice template is a set of invoice settings that can be reused to simplify the creation of invoices for Invoicing 1.0
	Invoice Templates (New)	An invoice template is a set of invoice settings that can be reused to simplify the creation of invoices for Invoicing 2.0.
	Invoices	This selection allows you to view, create, update, delete or waive invoices. These actions can be done on an invoice-by-invoice basis or in bulk for Invoicing 1.0
	Invoices 2.0	This selection allows you to view, create, update, delete or waive invoices. These actions can be done on an invoice-by-invoice basis or in bulk.
	Reports	Required for invoicing reporting under the expanded reports tab.
	Schedules	Schedules allow you to define a payment plan for invoices.



### What permissions do I choose?

#### Fees:

Permissions	List	View	Create	Edit	Delete	More Actions
Course Fee - Assess			$\checkmark$			
Course Fee - Manage	~	$\checkmark$	~	✓		More
		$ \mathbf{\nabla}$		$\checkmark$		
Course Fee - Report	✓					
	~	$\checkmark$	~	✓		More
School Fee - Assess			$\checkmark$			
School Fee - Report	$\checkmark$					



Fees: Red=district wide, Blue = Meals Only

Fees		
	Course Fees Assess/Manage/Options/Report	Provides access to the Course Fee Module which allows the district to assess invoices based on course enrollment. Course data is required to be integrated with MSB for this feature.
	Fees	This is where you create all invoice fees. Here you can set up the names of the items you are invoicing for, as well as the amounts that will be charged. Fees created here are used when creating your Invoice Templates. One or more fees can be added to a single template and each individual fee will act as a single item on your invoice.
	School Fees Assess/Options/Report	Permission to create, change the look back date and pull reports for invoices created using School Fees
		Assessing using School Fees allows MSB to remember who was previously assessed and only assessed new students to a school, grade, or group



### What permissions do I choose? Students:

Permissions	List	View	Create	Edit	Delete	More Actions
		$\checkmark$	$\checkmark$	$\checkmark$		
✓ Schools	✓	$\checkmark$	~	$\checkmark$		
Student Group Properties	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$	
Student Groups	$\checkmark$	~	$\checkmark$	$\checkmark$	$\checkmark$	
		$\checkmark$	$\checkmark$			More



**Students:** Red=district wide, Blue = Meals Only

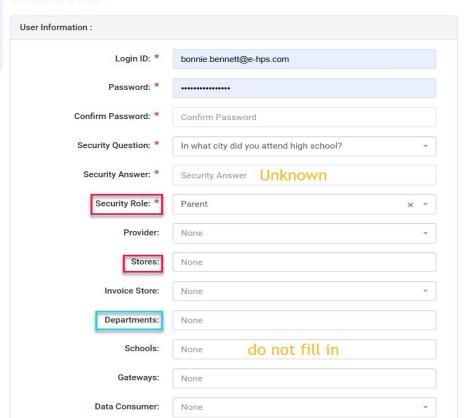
Students		
	School Groups	This is where groups of schools can be created and managed.
	Schools	This is where schools are displayed.
	Student Group Properties	Leave blank
	Student Groups	This is where groups of students can be created and managed to be used for products and invoicing.
	Students	This is where student records are displayed. List and View necessary to use email function on Student SOA report. It is recommended Remove Create, Edit and Delete functions

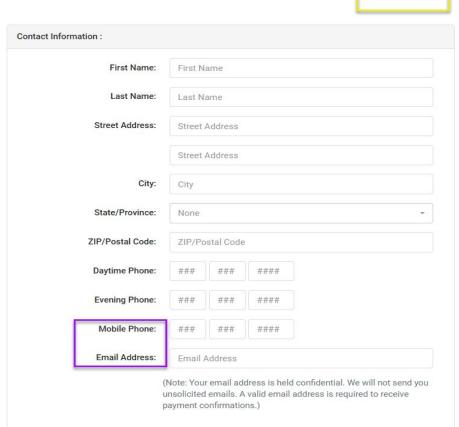


### How to assign a role to a User

#### Toolbar > Users > Users > Add

#### Create User





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### District-facing Knowledge Article

<u>MySchoolBucks –</u> <u>Overview of User Roles</u>

## Thank you

