

MSB Admin | The parental unit: A look at the MySchoolBucks Parent Experience

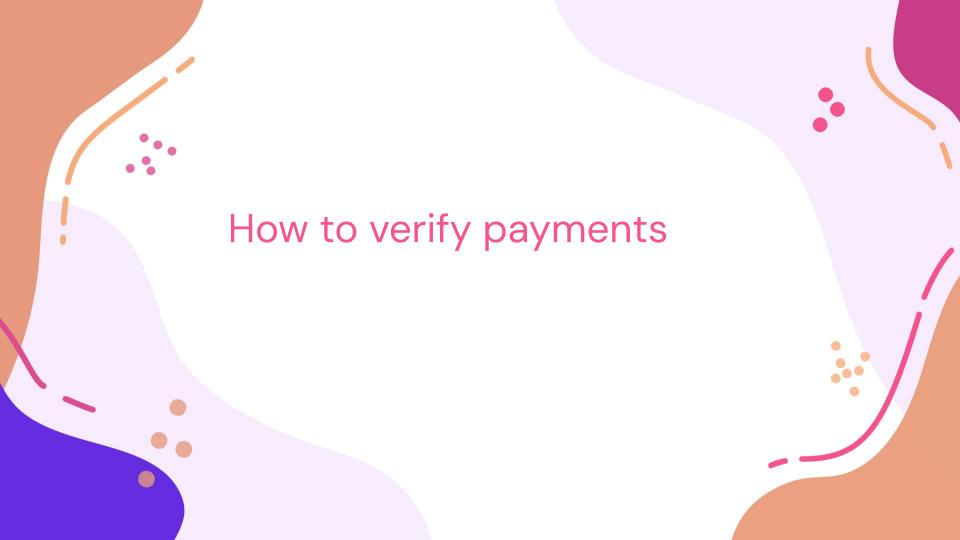
PRESENTED BY Siobhon Aviles-Burgos



Log in/Updating payment methods

- How parents log into MySchoolBucks
- How parents are able to update any personal information
- How to add/update/remove a payment method





What you will learn in this section

- How to make a payment
- How a parent is able to verify and get confirmation of a payment made
- Where can a parent get a copy of their receipt

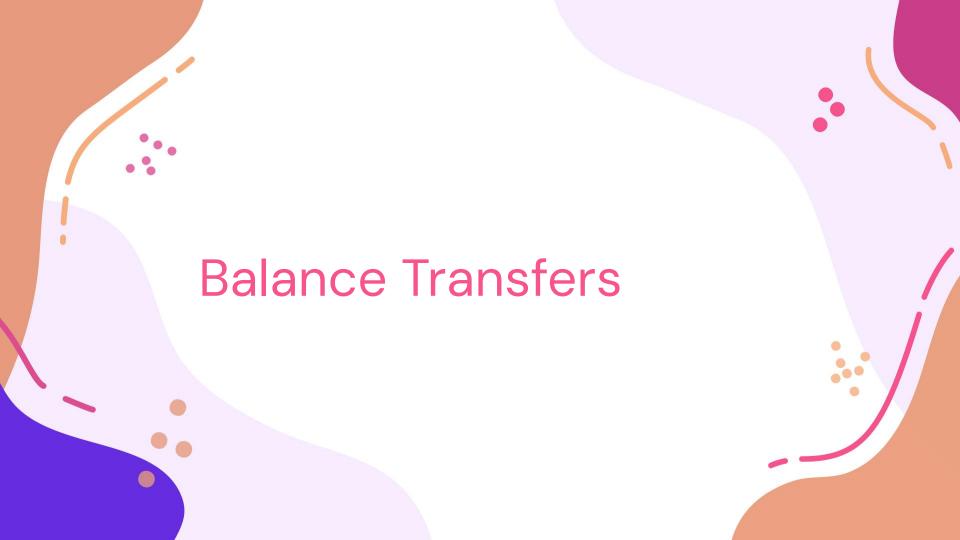




In this section you will learn about

- How to navigate to school store
- How to navigate to invoices
- Why is my product not showing in the parent account
- Why are the parents not able to see any of the students invoices





How parents are able to transfer funds

- If the parent is able to transfer
- What are the requirements?
- How often can a parent transfer funds
- What does that look like in the cafeteria purchase history





In this section you will see the following

- How a parent sets up auto pay
- How a parent is able to update the settings of their auto pay
- How to update the payment method on a automatic payment







Parent support email address: parentsupport@myschoolbucks.com

Thank you

