



CONNECT

MSB Admin | The parental unit: A look at the MySchoolBucks Parent Experience

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The background is a vibrant, abstract composition. It features large, flowing organic shapes in shades of orange, light purple, and a deep blue on the left. Scattered throughout are clusters of small dots in pink, orange, and purple, as well as thin, curved lines in orange and pink. The overall aesthetic is modern and artistic.

Log in/Updating payment methods

Log in/Updating payment methods

- How parents log into MySchoolBucks
- How parents are able to update any personal information
- How to add/update/remove a payment method



How to verify payments

What you will learn in this section

- How to make a payment
- How a parent is able to verify and get confirmation of a payment made
- Where can a parent get a copy of their receipt



Invoices/Store product not showing

In this section you will learn about

- How to navigate to school store
- How to navigate to invoices
- Why is my product not showing in the parent account
- Why are the parents not able to see any of the students invoices



Balance Transfers

How parents are able to transfer funds

- If the parent is able to transfer
- What are the requirements?
- How often can a parent transfer funds
- What does that look like in the cafeteria purchase history



Clarify How Autopay works

In this section you will see the following

- How a parent sets up auto pay
- How a parent is able to update the settings of their auto pay
- How to update the payment method on a automatic payment



Parent support contact information

Parent support phone number: 800-803-6755

Parent support email address: parentsupport@myschoolbucks.com

Thank you

The logo consists of a white circle containing the word "CONNECT" in a sans-serif font. The "N" is orange, while the other letters are purple. The background features abstract, flowing shapes in shades of purple, blue, orange, and pink, with small clusters of dots in corresponding colors.

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